



RISK MANAGEMENT MADE EASY.

## EXIGIS



### EXIGIS STRIVES TO DELIVER INNOVATIVE SOFTWARE AND SERVICES

that improve operational efficiency, productivity and decision-making capabilities. We are not just another software company. EXIGIS is an integrated risk management services provider and the leader in risk, insurance, treasury and process automation technology. Since 2002, we have established an industry-wide reputation for high impact, client-focused, software solutions supported by comprehensive business services.

We have successfully developed, deployed and serviced solutions for a diverse cross section of multinational Fortune 500 corporations, private companies and public sector entities. Our proven approach leverages flexible workflow technology and scalable project services to automate the execution of costly, decentralized, and paper-intensive business processes - reducing administrative burdens and enhancing operational efficiency and productivity of your risk management resources.

- **Industry Expertise:** Aerospace, Government Municipalities, Higher Education, Hospitality, Insurance Services, Manufacturing, Oil & Gas Services, Real Estate Development, Retail, Technology and Utilities
- **Process Expertise:** Automobile ID Card Issuance, Certificate of Insurance Issuance, Certificate of Insurance Validation, Contingent Liability Tracking, Contract Review, Exposure Data Collection, Knowledge Management, Project Management, Risk Control Recommendation Tracking
- **Service Expertise:** Change Management, Process Documentation, Project Support, System Integration, Training and User Adoption

EXIGIS is an independently owned private company headquartered in New York, NY with a regional office in San Francisco, CA.



The RISKworks® Application Suite delivers tangible results to our risk management practice here at LSI. Using the rm.Certificates® Application, we have been able to reduce process times for issuing certificates while managing more data in an easy to use and centrally administered environment. Their service oriented offering and partnership approach is exactly what we were looking for.

**Karen Miller** *Risk Manager, LSI Logic*



### FACT

*EXIGIS currently provides solutions and services to over 45 organizations in 10 core industries comprising in excess of 200,000 distinct system users located in 28 countries.*



## SOLUTIONS

**RMIS MEET RMOS®.** Most risk management information systems deliver more burden than benefit. EXIGIS RISKworks® is not another risk management system. RISKworks® is the industry's first 100% web based multi-application Risk Management Operating System® (RMOS®). According to the project's requirements, RISKworks® can include a combination of 14 proprietary Application Modules - each focusing on a distinct risk management, insurance or treasury process.

### APPLICATIONS

- **rm.AutoID®** Issue and Manage 50-State Automobile ID Cards
- **rm.Bonds®** Track Surety and Performance Bonds
- **rm.Certificates®** Request, Issue and Distribute Certificates of Insurance
- **rm.Compliance®** Track Compliance and Validate Incoming Certificates of Insurance
- **rm.Exposures®** Collect Exposure Data and Annual Renewal Values
- **rm.Policies®** Centralize the Administration of Insurance Policies
- **rm.Incidents®** Report, Track and Manage Incidents and Events
- **rm.Contracts®** Automate Contract Review and Approval
- **rm.RiskControl®** Track Engineering Surveys and Risk Control Recommendations
- **rm.Treasury®** Manage Contingent Liability Instruments and Global Bank Account Authorizations
- **rm.Reports®** Create Ad-hoc Reports and Access Process Analytics

### INFRASTRUCTURE & SECURITY

- Tier 1, SAS 70 Type II compliant - meeting Department of Defense standards for data integrity and security by an outsourced data management provider
- Data hosted on an HTTPS system
- Integrated 128 bit SSL certificate system verified by VeriSign
- Integrated user authentication to system resources and information
- Customizable 'strong' password authentication with integrated Single Sign-On (SSO) capability
- Multiple firewalls (PIX and host-based) and activity monitored virus protection
- Redundant web servers, application servers, internet connectivity and power sources
- Active and passive SQL Server database clustering
- RAID Storage Area Network (SAN)
- Daily off-site data backup



### FACT

*RISKworks® is the industry's first and only 100% web based multi-application Risk Management Operating System® (RMOS®).*



EXIGIS has brought the risk management business into the 21st century with invaluable support for data collection and storage and have been our partner for the past six years. Their services and products not only extend to all lines of coverage related to the risk management processes but are adaptable to all sectors as well.

**Lisa Nargi** V.P. Corporate Risk Management, Foster Wheeler Inc.



## SERVICES

**COMPREHENSIVE PROJECT SERVICES** set EXIGIS apart. We have a proven track record for delivering high impact solutions supported by best in class client services. EXIGIS does not outsource any project services. Our service infrastructure is centrally located and staffed by a team of seasoned risk management, insurance, project management, information technology, and customer support professionals.

### CONSULTING

EXIGIS Consulting Services provide qualified guidance, process expertise and scalable support throughout the project lifecycle.

- **Process Design:** Refine process workflows and benchmark industry best practice
- **Change Management:** Develop and execute strategies to minimize process resistance and implementation
- **User Adoption:** Coordinate communication campaigns to introduce and educate internal and external stakeholders
- **Documentation:** Transcribe paper documents, extract pertinent data points and migrate information into system
- **Audit:** Validate continuing compliance and system operation
- **Integration:** Custom configure web exchanges to sync RISKworks® and one or more existing third party information systems



### FACT

*Over the past 24 months, EXIGIS has achieved a client retention rate exceeding 93%.*



Effectively tracking vendor and contractor compliance on a system-wide basis is fundamental to reducing our exposure to third party risks. I am confident the UC Tracker system will not only reduce the need for manual administration and oversight, but also deliver improved productivity and work efficiencies.

**Grace Crickette** *CRO, University of California*



## SUPPORT

**PROACTIVE PROJECT SUPPORT** is an EXIGIS hallmark and the cornerstone of a successful engagement. EXIGIS Support Services provide multilayer options that are scalable to the needs, expectations and constraints of each project.

- **Online Training:** Integrated 'Help & Training' library providing on-demand access to instructional brochures, training collateral and Frequently Asked Questions (FAQs)
- **Web-to-Case Support:** Dedicated email support queue enables inquiries to be submitted directly to designated EXIGIS Client Service Representatives
- **Telephone Support:** Live toll free telephone support staffed Monday through Friday 9:00am to 7:00pm EST by New York based EXIGIS Client Service Representatives



## TRAINING

**MULTILAYER TRAINING PROGRAMS** are expertly structured according to the demands and complexities of each project. EXIGIS Training Services provide targeted training to introduce internal and external stakeholders to the RISKworks® system as well as their individually designated role and task responsibilities within a particular process.

- **In-Person Seminars:** Project specific training seminars focused on senior level users
- **Web Training Sessions:** Online role specific training sessions tailored to individual user groups
- **Video Training Modules:** Task focused training tutorials available on-demand to users

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We were so happy to find EXIGIS, not only because it is a full service company that fits our needs, but also because they are so customer service oriented... we were thrilled to have a direct link to support and even more importantly people who genuinely care about our commitment to excellent customer service. We can provide services with confidence knowing that EXIGIS is helping us to achieve efficient and cost effective ways to identify, manage and monitor complex business risks.

**Sue Sharp** *Director of Risk Management, University of the Pacific*

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