

## Council for Great City Schools Chief Financial Officer Conference

## Certificates of Insurance and Beyond:

Third Party Compliance for Enterprise Risk Management

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#### What it is:

- A document that provides information about insurance policies.
- Point-in-time evidence that the Insured has purchased insurance coverages.

### What it is Not:

- A substitute for the actual policy.
- An amendment, extension or alteration of coverage as afforded by the policies.
- A legal conveyance of rights upon the Certificate Holder.

## **Utopia**

## **Purpose:**

Validate compliance with contractually required insurance minimums for duration of engagement.

## **Function:**

Provide tangible evidence of active insurance policies.

## Value:

Certainty that recourse is available if a loss occurs.

## Reality

## **Purpose:**

Evaluate compliance with contractually required insurance minimums at date of certificate issuance.

## **Function:**

Provide informational suggestion of active insurance policies.

### Value:

?

#### **DOCUMENT CENTRIC**

Static Management of 'Paper'

- Resource and paper intensive
- Questionable value and limited enforceability
- Lack of common understanding and education
- Ambiguous and overreaching state regulations (e.g. Texas Senate Bill 425)
- Focused responsibility on Vendors, sometimes Broker, rarely Insurer
- Lack of process transparency, measureable progress, actionable business intelligence

#### PROCESS CENTRIC

Holistic Management of Third Party Risk

- Automated and electronic rules driven
- Enhanced process transparency, real time measurement and continually monitoring
- Flexible framework to quantify exposures and dynamically adjust tolerances according to changing risk appetite
- Access to actionable business intelligence enables better operational and resource allocation decision-making

## Provide Quantifiable Framework to Manage Third Party Risks and Actively Monitor Adherence to Accepted Risk Thresholds

- 1. Identify and Classify Third Parties:
  - By location, contracting entity, type of goods/services, contract value, etc.
- 2. Measure, Monitor and Test Risk Exposure:
  - By individual third party, business type, 'contract type', department, location, project, total spend, insurance line, carrier rating, loss or performance history, etc.
- Adjust and Flex Accepted Risk Levels:
  - By leveraging timely information and actionable intelligence to align exposures to appetite

#### **Current State Audits and Annual Reviews**

- Evaluate and align contract requirements with Vendor demographics and organizational risk appetite - Review and refresh requirements
- Monitor sufficiency of limits evidenced across multiple contracts and POs

## **Vendor Prequalification**

Capture and baseline Vendor information pre-contract

#### **Carrier Issued Endorsements**

Additional Insured, Waiver of Subrogation, Notice of Cancellation, etc.

## Supplemental Documentation

Policy Dec Pages, Hold Harmless, Continuing Guarantee, Form W-9, etc.

## Links to Procurement and/or Accounts Payable Functions

- Contract type, parties, inception/expiration dates
- Integrated stop pay

# Roundtable Discussion Insurance Compliance in Your School



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